



Client Rights

As a client of Life Counseling Center, Inc. (LCC) you have the right to:

Confidentiality of records. The Health Insurance Portability and Accountability Act (HIPAA) states that information in your records may not be given to any other person without your written consent or a court subpoena. However, if you are dangerous to yourself or others, mental health professionals have the responsibility to report information to appropriate persons with or without consent of the client. A copy of LCC privacy rules are posted in the lobby.

- Mental health professionals also have the right, when they deem necessary, to consult with another member of a supervisory and clinical team regarding treatment.
- Under no other circumstances may a service provider communicate information about you outside LCC.
- HIPAA Privacy rules are posted in the lobby and you may have a copy upon request.
- If you request that your records be sent to another professional or agency, your request will be fulfilled with promptness upon receipt of your written request for transfer of information, provided there is no outstanding balance on your LCC account. There also may be an additional fee associated with this request.

You are not to be detained against your wishes unless you are a danger to yourself or others.

To refuse any service which you do not want and/or to discontinue any services you have already started. However, if you choose to discontinue treatment against professional advice, a notification to that effect could be placed in your medical record file. In the event of court-ordered clients, the terms of the court may supersede this right.

To get respectful treatment that is beneficial to you.

LCC does not discriminate on the basis of race, color, national or ethnic origin, ancestry, age, religion or religious creed, disability or handicap, sex or gender, gender identity and/or expression (including a transgender identity), sexual orientation, military or veteran status, genetic information, or any other characteristic protected under applicable federal, state or local law. Retaliation is also prohibited. LCC will comply with state and federal laws such as M.G.L. c. 151B, Title IX, Title VI and Title VII of the Civil Rights Act, the Americans with Disabilities Act, Section 503 and 504 of the Rehabilitation Act of 1973, the Age Discrimination in Employment Act, the Vietnam Era Veterans Readjustment and Rights Act, Executive Order 11246 and other similar laws that prohibit discrimination, all as amended.

To have safe treatment free from emotional, sexual, and physical abuse.

To report immoral or unethical activities by a service provider.

To have written information, before starting services about fees, method of payment, provider qualifications and licenses, insurance coverage, possible duration of services, on call procedures, and cancellation policies.

To review your records in your case file at any time.

To ask any questions, at any time, about what occurs during services and to receive answers that satisfy you. You also have the right not to allow the use of any therapy technique or intervention.

At least one guardian must be involved in the therapy of any minor children.